


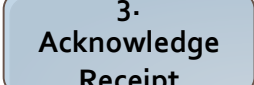
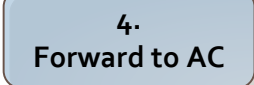

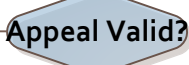



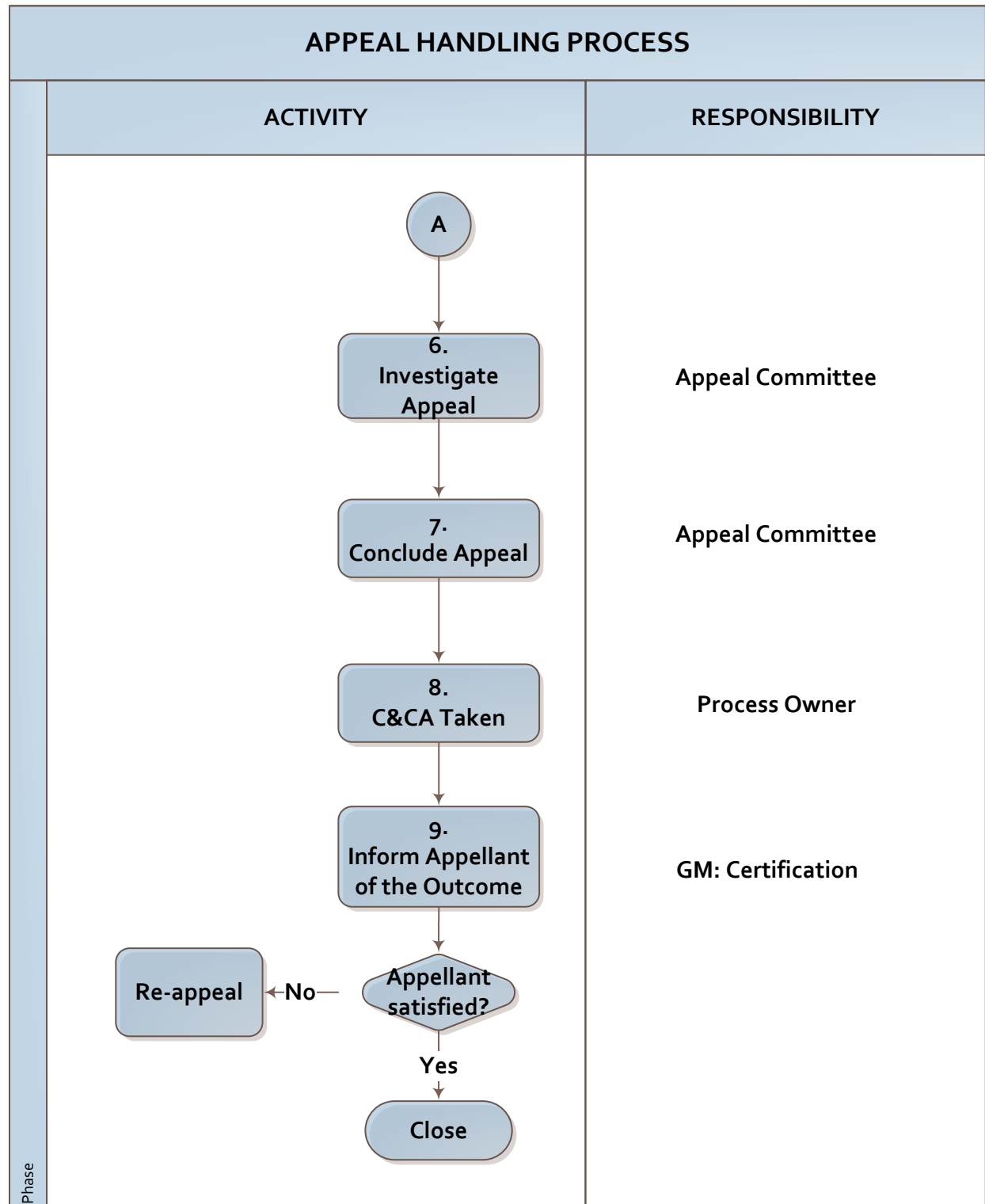


APPEAL HANDLING PROCESS

ACTIVITY	RESPONSIBILITY
	
	Quality Assurance Officer
	Quality Assurance Officer
	Quality Assurance Officer
	GM: Certification
	Appeal Committee
	GM: Certification
	
	

 NSi <small>NAMIBIAN STANDARDS INSTITUTION</small>	MANAGEMENT SYSTEM CERTIFICATION DOCUMENT	Document No: MSC-20-AA Page 2 of 2
	APPEAL HANDLING PROCESS	Version: 02 Effective: Jan 2016
	Compiled by: CERTIFICATION	Approved by: GM-Certification



Phase