


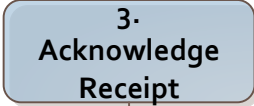
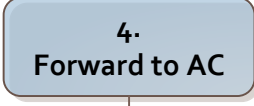





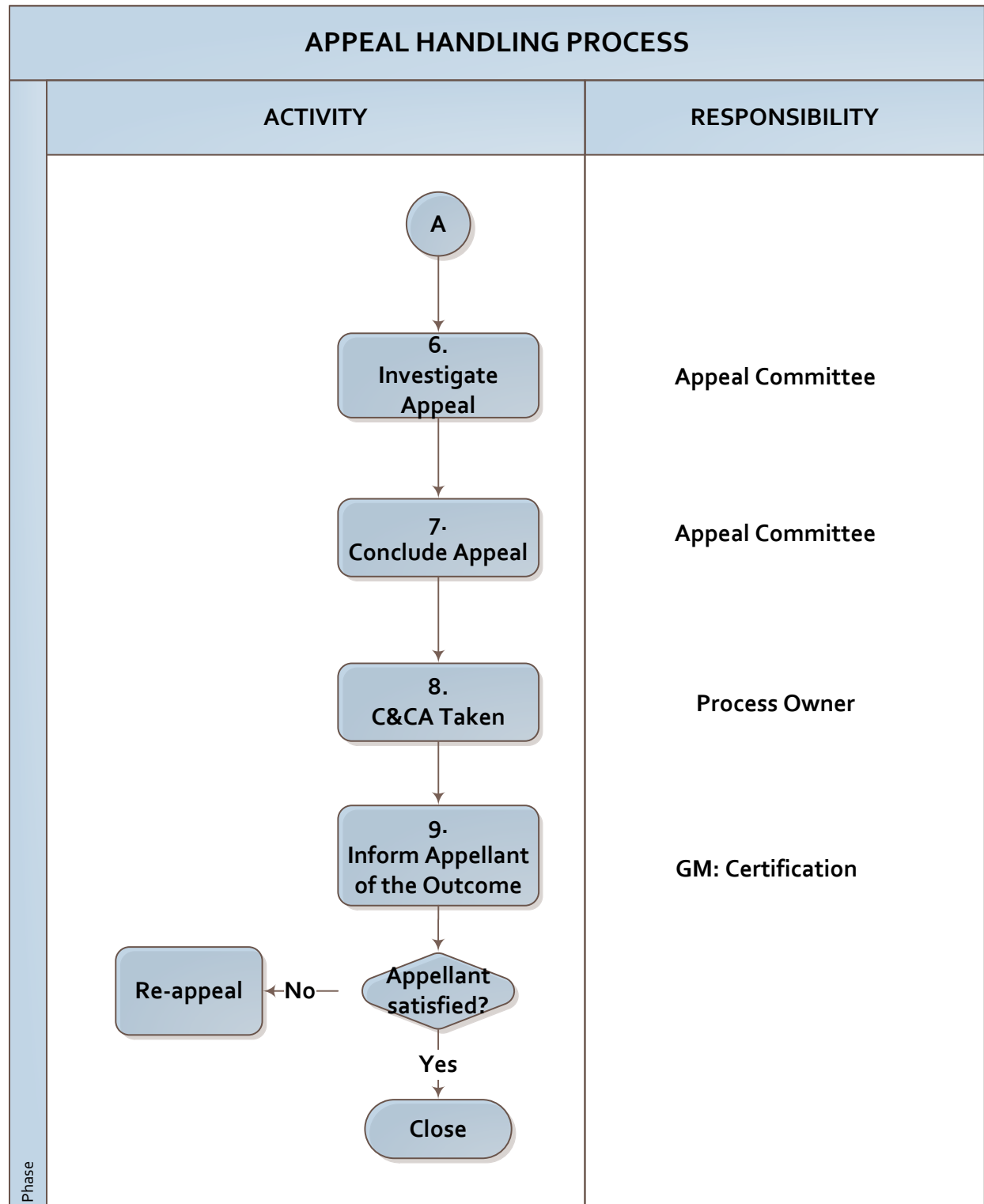


**APPEAL HANDLING PROCESS**

ACTIVITY	RESPONSIBILITY
	
	Quality Assurance Officer
	Quality Assurance Officer
	Quality Assurance Officer
	GM: Certification
	Appeal Committee
	GM: Certification
	
	

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	<b>Compiled by: CERTIFICATION</b>	<b>Approved by: GM-Certification</b>



Phase