

ALCOHOL BASED HAND SANITISERS REGULATIONS INFORMATION BOOKLET



FREQUENTLY ASKED QUESTIONS AND ANSWERS

Q1. What are the application procedure for importing alcohol- based hand sanitisers into Namibia?

A1. There are application forms that you need to complete, and submit to the NSI together with the proof of payment and required documentation that are specified in the forms.

Q2. Can I import products into the country and then apply?

A2. No, you need to get the attestation of conformity or import licence document first, and then import.

Q3. What is the period of validity of the attestation of conformity?

A3. The attestation of conformity is issued per consignment for products originating from a country which the NSI has mutual recognition agreement with and is valid for 21 days.

Q4. What is the period of validity of the import license?

A4. The import license is valid for one (I) year and is issued where no mutual recognition agreement exist.

Q5. How much is the application fees?

A5. Fees will be provided upon request.

Q6. Can NSI assist with the completion of application forms?

A6. Yes, if assistance is required.

Q7. Where can I get the standards referred to in the regulations?

A7. From the NSI Standards Sales at sales@nsi.com.na

Q8. If my product has certification from the country of origin, do I need to have NSI approval?

A8. Yes, NSI approval is compulsory, it provides the necessary assurance that the product complies with the provisions of the regulations as manufactured in the country of origin.

Q9. My product meets international standards, why should it be subjected to NSI approval?

A9. All products covered under the scope of the regulations shall comply with the requirements in Namibia. NSI will therefore assess compliance to the relevant specified requirements.

Q10. Where can I obtain application forms?

A10. Application forms are obtainable from the NSI website or can be requested at **certification@nsi.com.na**.

Q11. Does in-transit products requires NSI Approval?

A11. Yes, NSI approval is compulsory for products in-transit.

Q12. What are the application procedure for locally manufactured alcohol-based hand sanitisers?

A12. There are application forms that you need to complete, and submit to the NSI together with the proof of payment and required documentation that is specified in the forms.

Q13. Where can I obtain a list of approved products?

A13. The list are obtainable from the NSI website.

Q14. Can an inspector do an inspection without making an appointment?

A14. Yes, in terms of Section 30(1) of the Standards Act, Act No. 18 of 2005: "In order to monitor and enforce compliance with this Act and, subject to the conditions of his or her appointment, an inspector may at any reasonable time and without prior notice enter any premises."

For more information and enquiries, please contact *certification@nsi.com.na*

