
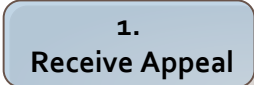

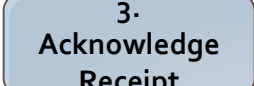
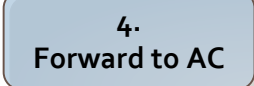





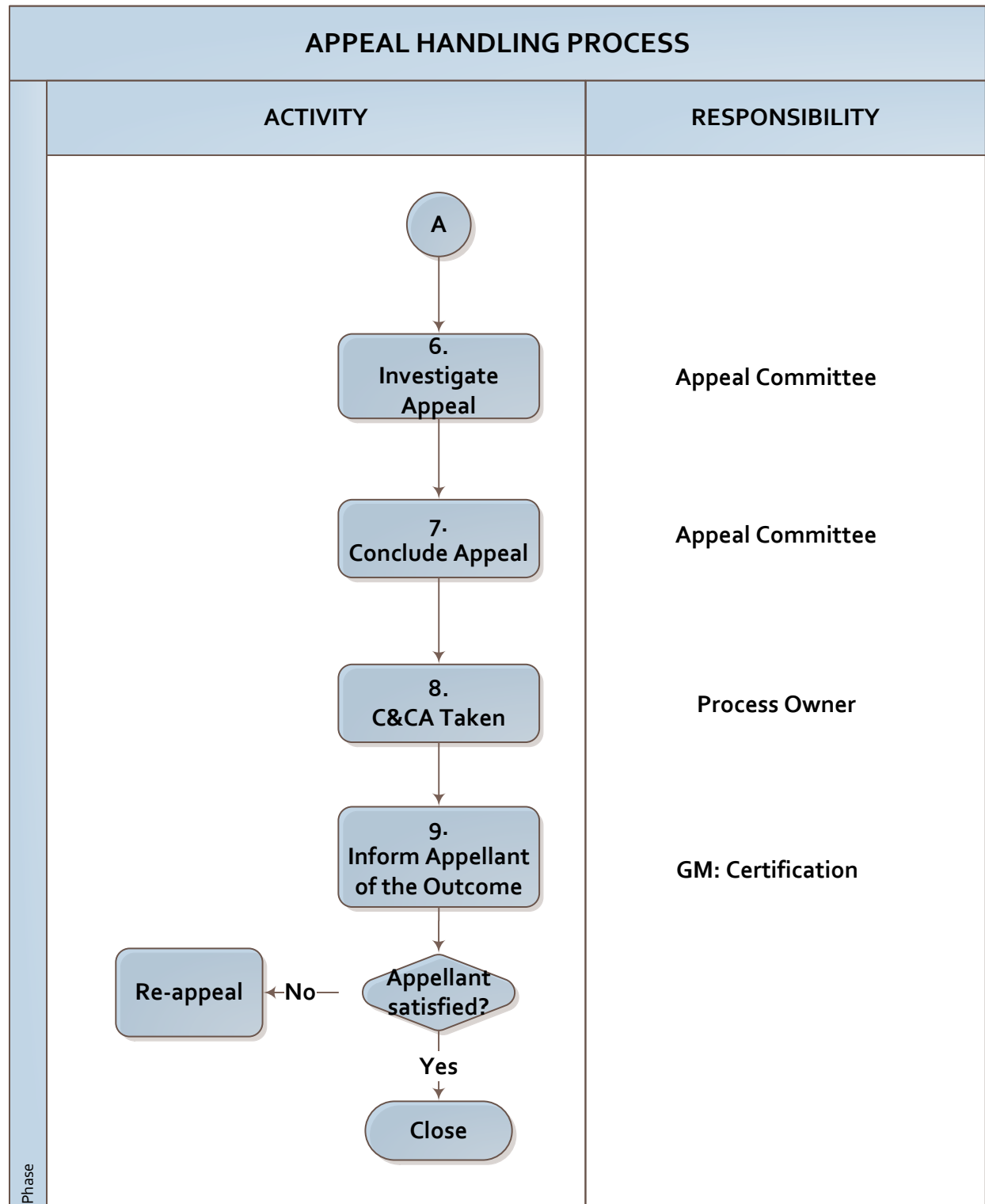
 NSi <small>NAMIBIAN STANDARDS INSTITUTION</small>	MANAGEMENT SYSTEM CERTIFICATION DOCUMENT	Document No: MSC-20-AA Page 1 of 2
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	Compiled by: CERTIFICATION	Approved by: GM-Certification

APPEAL HANDLING PROCESS	
ACTIVITY	RESPONSIBILITY
	
	Quality Assurance Officer
	Quality Assurance Officer
	Quality Assurance Officer
	GM: Certification
	Appeal Committee
	GM: Certification
	
	

Phase

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